



AL MASRAF
Hospitality Service

AL MASRAF HOSPITALITY



**Bin Ham Building, M-103, Hamdan Street,
Abu Dhabi. UAE**

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ABOUT AL MASRAF HOSPITALTY

Al Masraf Hospitality Services. One of the best providing manpower suppliers for hospitality industry in UAE. With over 11 years of experience in hospitality and facility management, we bring expertise to staffing solutions for hotels, hospitals, malls, restaurants, villas and commercial spaces.

Our commitment to professionalism, quality, and efficiency sets us apart. We take pride in delivering skilled professionals across all workforce levels on a full-time, temporary, or contractual basis. We're dedicated to ensuring your operations run smoothly with our experienced and professional staff.

Choose us for a seamless experience.

At Al Masraf Hospitality Services, we're ready to transform your workforce with our flexible and short-notice availability. Al Masraf Hospitality Services believe in well-structured transformation by highlighting better strategies. They are available to work at short notice and are flexible in terms of their availability



WELCOME MESSAGE

Mohammed Alamgir Kabir

CEO Company

I hope you're doing well. I'm the CEO of Al Masraf Hospitality Services and I just wanted to chat with you for a moment.

First, a big thank you for choosing us. Your trust really means a lot. At Al Masraf Hospitality Services we're here to make sure your experience is fantastic.

We believe in making your experience special. It's not just about what we do; it's about how we make you feel. Your thoughts and feedback are super important. We always want to hear about your experiences and any ideas you have.

Looking ahead, our team is focused on keeping up the good work and making A Al Masraf Hospitality Services even better for you. We're excited about what's coming up, and we can't wait to keep making your hospitality journey awesome.



VISION & MISSION

Vision

To become a top leader in hospitality and service, known for quality, reliability, to keep our customers and partners happy. We want to set the standard that others look up to. that's our main vision.

Our focus is on providing support services for organizations in the best way possible. We believe in doing things professionally and efficiently. Our goal is to make sure our name is linked with success in the industry.

Mission

Our mission is to exceed the expectations of our partners and customers by providing outstanding service and smart solutions and contributing to their success, making us recognized leader.

We work on making things run smoothly within organizations by integrating processes, and ensuring the services we agree upon are not just maintained but improved for better effectiveness.

We also focus on boosting the productivity of the core business. This means bringing together people, places, and processes in the working environment to make everything work better and promote growth.



GOAL

Excellent Service: We aim for the best in everything we do, setting high standards for great service. Our main goal is to make customers happy. We make sure our staff is well-trained, the best in the business, to support our partners and clients.

Valuable partner: Our partners are crucial to our business. We customize our services to meet their needs and go beyond what they expect.

Valuable partner: Our partners are crucial to our business. We customize our services to meet their needs and go beyond what they expect.

Teamwork: Teamwork is how we succeed. We work together, respect each other, and always keep learning. Success is a team effort.

Integrity: We run our business with honesty and transparency. Trust is important to us, so we make sure our dealings are reliable.

Focusing on these things helps us become the top provider of hospitality services in the middle east. We're committed to giving our clients, partners, and customers the best experience. We're confident we can reach our goal and look forward to what's ahead for Al Masraf Hospitality Services.

PROPOSAL LETTER

Column - A (Hourly Basis)			
No	Trade	Rate (Hourly)	Terms & condition
1	F&B-Male Staff	Negotiated	<p>01-First party will be provided meal and uniform during the working time. 02-Tools and technical items should be providing by first party during the working time. 03-A casual staff will complete 10 hours of work in one day in one shift. Extra hours will be calculated. 04-First part will be request at least no of 06/08 staff to second party. 05-Al Masraf Hospitality Services will be provided well-grooming, good manners and experienced staff. 06-Al Masraf Hospitality Services will be provided uniform (Black shoe, black trouser and black shocks). 07-Al Masraf Hospitality Services ensure that all of staff well skill and good communicate. Dedicate to work under pressure. 08-Al Masraf Hospitality Services will be provided Medical Insurance and safety for staff during working time. 09-Al Masraf Hospitality Services staff will complete on daily basis work.</p>
2	F&B-Female staff	Negotiated	
3	Kitchen Helper	Negotiated	
4	Stewarding Staff	Negotiated	
5	Housekeeping Male staff	Negotiated	
6	Housekeeping Female staff	Negotiated	
7	Engineering Staff	Negotiated	

PROPOSAL LETTER

Column - B (Monthly Basis)			
No	Trade	Rate (Monthly)	Terms & Condition
01	F&B-Male Staff	Negotiated	<p>01-First party will be provided meal and uniform during the working time.</p> <p>02-First party will be provided Transport and accommodation during the working time.</p> <p>03-Tools and technical items should be providing by first party during the working time.</p> <p>04-A casual staff will complete 10 hours of work in one day in one shift. Extra hours will be calculated.</p> <p>05-A casual staff will be on continues duty for 10 Hours x 26 a day (including break) in a month and 06 days in a week.</p> <p>06-First party will be request at least no of 06/08 staff to second party.</p> <p>07-Al Masraf Hospitality Services will be provided well-grooming, good manners an experienced staff.</p> <p>08-Al Masraf Hospitality Services will be provide uniform (Black shoe, black trouser and black shocks).</p> <p>09-Al Masraf Hospitality Services ensure that all of staff well skill and good communicate. Dedicate to work under pressure.</p> <p>10-Al Masraf Hospitality Services will provide Medical Insurance and safety for staff during working time.</p> <p>11-Al Masraf Hospitality Services staff will complete on daily basis work.</p>
02	F&B-Female staff	Negotiated	
03	Kitchen Helper	Negotiated	
04	Stewarding Staff	Negotiated	
05	Housekeeping Male staff	Negotiated	
06	Housekeeping Female staff	Negotiated	
07	Engineering Staff	Negotiated	

OUR PARTNERS

Anantara Eastern Mangroves, Abu Dhabi. UAE



F & B Service-related all works.

- 1-Banquet Operation.
- 2-Resturant Service, Room Service (providing staff)
- 3--Kitchen service and Stewarding service & Housekeeping staff

Al Raha Beach Hotel, Abu Dhabi. UAE



F & B Service-related all works.

- 1-Banquet Operation. Wedding function . etc.
- 2-Resturant Service, Room Service (Providing staff)

Qasr Al Sarab Desert Resort by Anantara, Abu Dhabi. UAE



F & B Service-related all works.

- 1-Banquet Operation.
- 2-Resturant Service, Room Service (providing staff)
- 3--Kitchen service and Stewarding service & Housekeeping staff

P One Group. Al Ruwais City. Abu Dhabi. UAE



- 1-Catering service - packaging food and delivered to house staff.
- 2. Housekeeping and cleaning service .

OUR PARTNERS

ALDAR Hospitality Abu Dhabi. UAE



- 1. Banquet service
- 2. Housekeeping and cleaning service
- 3. Kitchen and stewarding staff

A Luxury Collection Hotel. Al Wathba. UAE



- F & B Service-related all works.
- 1. Banquet Operation.
 - 2. Restaurant Service, Room Service (providing Staff)
 - 3. Kitchen service and Stewarding service

Fairmont Bab Al Bhar. Abu Dhabi. UAE



- F & B Service-related all works.
- 1. Banquet Operation.
 - 2. Restaurant Service, Room Service (providing staff)
 - 3. Engineering work like such as Electrician and Painting also

Desert Island Resort & Spa By Anantara.



- F & B Service-related all works.
- 1. Banquet Operation.
 - 2. Restaurant Service, Room Service (providing staff)
 - 3. Kitchen service and Stewarding service & Housekeeping staff

Vogo Abu Dhabi Golf and Resort, Abu Dhabi. (Upcoming)



MANAGEMENT TEAM



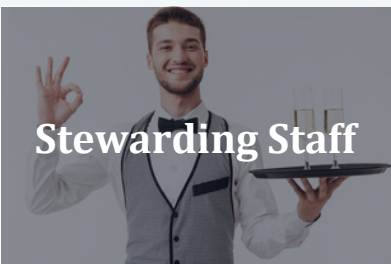
OUR SERVICES



Our hospitality service is a symphony of comfort, luxury, and personalized care, ensuring a memorable experience for every guest. Immerse yourself in a haven of refined elegance, where our dedicated team anticipates and fulfills your every need with seamless precision.



We provide top-notch kitchen assistant for luxury hotels, restaurants, and cafes. Our assistants are well-trained and experienced, capable of handling various tasks like cleaning, prepping, and cooking. Whether you need permanent, temporary, or contractual staff, we've got skilled and unskilled professionals.



The stewarding department plays a crucial role in your hotel, restaurant and event business, recognizing its hard work So, Al Masraf Hospitality Services steps up to the challenge. We specialize in providing stewarding staff for restaurants, cafes and hotels.



With experience and qualifications, our housekeeping staff can handle it all – from cleaning and vacuuming to perfectly making beds. We're committed to providing the best services, working closely with our clients to ensure our housekeeping staff perfectly fit their needs.



We provide a range of services, including electricians, plumbers, painters. Carpenter polisher, finishing carpenter and maintenance staff. We work closely with them, ensuring that their MEP systems are not only efficient but also custom-tailored to meet their specific needs.